

### Can you tell us a little about yourself?

What to look for. A brief summary of their work history, focusing on driving and any waste management experience. Look for clear communication skills and a professional demeanor. Also, look for qualities or hobbies that fit with your company culture.

## Do you have a commercial driver's license (CDL)?

What to look for: A straightforward "yes" or "no." Depending on whether you are willing to help a new employee get a CDL, this can be a deal breaker.

### How many years of driving experience do you have?

What to look for. At least a couple of years of commercial driving experience would be ideal. The more experience, the better.

#### Have you ever operated a roll-off dumpster truck before?

What to look for. Experience with this specific type of vehicle is a big plus. If they haven't, gauge their willingness to learn.

#### How familiar are you with the local area and its roads?

What to look for. Knowledge of local roads, traffic patterns, and shortcuts can be beneficial for route efficiency.

# What would you do if you encounter a problem on the road, like a flat tire?

What to look for. Problem-solving skills and the ability to stay calm under pressure. Look for a practical approach to resolving issues.





## Can you perform basic maintenance tasks on a truck?

What to look for. Basic mechanical skills can be a plus, as they may be able to handle minor issues on the road.

# How do you manage your time, especially on tight schedules?

What to look for. Good time management skills and the ability to prioritize tasks. They should be able to stick to a schedule while also being flexible when needed.

# Are you comfortable working long hours or weekends if needed?

What to look for. Willingness to work a flexible schedule, including possible overtime, is often necessary in this line of work.

#### How do you handle difficult customers or situations?

What to look for. Good customer service skills and the ability to deescalate situations. They should be polite and professional, even when faced with challenges.

### Why do you want to work for our company?

What to look for. Look for genuine interest in your company and the work you do. This can indicate higher job satisfaction and lower turnover.

## Do you have any questions for us?

What to look for. A candidate who asks thoughtful questions is likely engaged and interested in the job. This is also an opportunity to clarify any concerns they may have.

